



QUALITY POLICY

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REV. 07 del 06/03/2023

Alfa Omega S.r.l. con socio unico places the high quality of its products and the satisfaction of its customers among its priority objectives, constantly investing new resources for RESEARCH & DEVELOPMENT ACTIVITIES, CDMO PRODUCTIONS, REGULATORY and MARKETING ASSISTANCE for:

- **Food supplements;**
- **Medical devices;**
- **Cosmetics;**
- **Homeopathic medicinal products;**
- **Homeopathic veterinary medicinal products;**
- **Premixes prepared using animal feed additives.**

Specifically, regarding Medical Devices, Alfa Omega deals with:

Design, manufacture and sale of medical devices based on substances in the forms of aerosol therapy solutions and creams.

Design and manufacture of substance-based medical devices on behalf of third parties in the forms of liquids, suppositories and cements.

This Quality Policy is pursued and remains as a constant reference point for all its actions. As a tool for achieving and maintaining a high level of Quality, Alfa Omega has decided to provide the Company with a Management System compliant with UNI EN ISO 9001:2015 and UNI CEI EN ISO 13485:2016.

In particular, the Company undertakes to achieve the following objectives:

- ❖ Promote the improvement of the image and reputation in the market;
- ❖ Encourage the company's territorial expansion and entry into new market areas;
- ❖ Affirm and consolidate a relationship of close collaboration with current and potential customers;
- ❖ Keep its facilities and machinery in excellent working order, in order to ensure environmental respect and guarantee the safety of its employees in the workplace, in compliance with current regulations;
- ❖ Ensure corporate profit to reinvest in the growth of know-how understood as innovation and attention to technological developments;
- ❖ Promote the professional growth of employees, ensuring them the necessary training and an adequate qualification, in order to have an organizational structure and human resources always ready to meet the needs of the company and the market;
- ❖ Select, evaluate and qualify raw material suppliers with the aim of obtaining qualitatively compliant and reliable supplies over time;
- ❖ Ensure the continuous improvement of its Quality Management System and all its processes;
- ❖ Ensure compliance with the mandatory requirements applicable to products (HACCP and Regulation (EC) 852/2004; GMP and Legislative Decree 219/2006; Directive 93/42/EEC; Regulation (EU) 745/2017; Regulation (EU) 1129/2011; Regulation (EC) 1170/2009; Ministerial Decree 10/08/2018 and its updates; Directive 983/2019; Regulation 1223/2009; Regulation (EC) 183/2005).

The achievement of these objectives must be a priority for the entire company, and it is the direct responsibility of the Management and the Head of the Quality Management System to verify its implementation, as well as the periodic verification of the adequacy of the System adopted.

Therefore, the Management of Alfa Omega gives the Corporate Managers the authority to apply the System and encourages all its collaborators to report any proposal for the improvement of the System itself.

Finally, the Management undertakes to disseminate this Quality Policy to all Alfa Omega staff and stakeholders outside the Company, through suitable communication tools.

Data, 06/03/2023

La Direzione,