

**Alfa Omega S.r.l.** with the desire to increase its standard of Quality and Food Safety in the manufacture of its products, it has decided to adopt a Quality and Food Safety Policy (hereinafter referred to as the "Policy"), which integrates the objectives and fundamental principles of all the certification schemes adopted in terms of Quality (compliance with the voluntary GMP Certifications for Food Supplements and UNI EN ISO 22000) in addition to the mandatory ones, provided for by the legislation applicable to the sector.

In drawing up its Policy, Alfa Omega S.r.l. has mainly taken into consideration:

- A risk analysis carried out following the identification of potential hazards that may affect the safety of the product, in order to manage possible problems in advance.
- The continuous improvement of its production and management processes, through monitoring and evaluation of its performance.
- Its commitment to meeting all applicable voluntary and mandatory requirements, internally defined product quality requirements, and customer requirements.

The Policy that Alfa Omega S.r.l. has adopted is divided into the following points:

- **Commitment to ensuring food safety and the qualitative excellence of production.** Alfa Omega S.r.l. guarantees the manufacture of safe and compliant products, through the application of the Self-Control Plan based on the HACCP system and the Prerequisite Program, the selection and qualification of suppliers, the monitoring of incoming goods and products during the production process.
- **Customer orientation.** Alfa Omega S.r.l. ensures continuous contact with customers, evaluating requests and development needs, applying experience and technological skills in order to interpret and meet the needs of the customer and the end consumer. The expectations of customers and end consumers are at the heart of the activities. Customer satisfaction and loyalty are the main indicators of business success.
- **Supplier Relations .** Alfa Omega S.r.l. undertakes to prioritise the selection of suppliers who operate in full compliance with their responsibility and in turn have as their main objectives the quality and safety of the services and products provided. Alfa Omega also undertakes to establish defined and lasting contractual relationships with its suppliers but also partnerships, in order to consolidate the quality of products and/or services to reduce possible risks, including food fraud.
- **Transparency:** Alfa Omega S.r.l. undertakes to clearly establish, and where possible in documented form, with its customers and suppliers, the specifications of products and/or services, the standards of production processes from the receipt of raw materials to the sale of the finished product, in compliance with mandatory regulations, applicable voluntary certifications and contractual agreements.
- **Commercial strategy.** Alfa Omega S.r.l. is committed to expanding its customer base using the best commercial strategies, designing and developing new products that are increasingly in line with customer needs and market innovations, always maintaining compliance with applicable requirements.
- **Continuous improvement.** Alfa Omega S.r.l. is committed to investing in its infrastructure, technologies and human resources in order to achieve a continuous improvement of business processes and maintain its competitiveness and presence on the market.
- **Formation.** Alfa Omega S.r.l. undertakes to maintain continuous training and training of its resources in order to obtain full compliance with and application of the provisions of this Policy, the maintenance of a high professional qualification in the

performance of activities and to allow the active and conscious participation of all personnel as well as collaboration in achieving the objectives.

- **Personnel management and safety at work.** Alfa Omega S.r.l. is committed to promoting two-way communication with its employees. It undertakes to define the responsibilities and operating methods of the company's key functions and to share them both internally and externally to ensure adequate management of all activities. It is also committed to protecting fundamental human rights, ensuring a safe and dignified working environment, in compliance with the regulatory provisions on safety at work.
- **Relations with authorities and bodies.** Alfa Omega S.r.l. undertakes to establish constructive and collaborative relationships with the authorities, bodies of the Public Administration, Local Authorities, and Trade Associations that have a legitimate interest in the activities carried out by the company.
- **Ethics and the environment.** The company Alfa Omega s.r.l. is committed to acting in compliance with the principles of freedom, dignity of the human person and respect for diversity, repudiating any discrimination based on sex, race, language, personal and social condition, political and religious beliefs. Alfa Omega S.r.l. is committed to respecting the environment in which it operates, adopting every measure to minimize the environmental impact deriving from its production processes by limiting, through recycling and reuse, the waste produced.

The priority objective of the Alfa Omega S.r.l. company is aimed at the supply of safe products in compliance with the legal requirements and technical specifications agreed with the customer, made with quality raw materials.

Alfa Omega S.r.l. believes that the responsibility to fulfil quality and safety commitments lies with each employee during the performance of their work. For this reason, this Policy will be shared internally through training meetings but also displayed, in an accessible place, so that any external collaborators are also informed. It is also specified that any updates will also be communicated in the same manner.

This policy will be subject to review and confirmation, or where necessary amended, when reviewed by the company's management, in order to assess its effectiveness and improvement.

Date, 21/06/2024

RSGSA Company



Management Signature

